

Well Lit Candles

Custom Candles Information



As of September 2021

A lit candle in a glass jar on a wooden surface.

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INTRODUCTION

Thank you for your interest in a custom candle order with us! We are so excited to work with you to bring your vision to reality. In this document, you will find more information about pricing and logistics as they pertain to custom orders through Well Lit Candles. If you have any questions, you can reach out to us at info@welllitcandles.com.

PRICING

Vessels

The chart below has a breakdown of all the vessels we offer and their corresponding prices based on quantity. Images of these vessels can be found towards the end of the document.

Vessel type	Candle Weight (oz)	Price (Qty 10-50)	Price (Qty 51-150)	Price (Qty 151+)	Approx. Shipping Weight (lb) for One Unit
Wax Melt	~2.3	\$6	\$5	\$4	0.18
Metal tin	3	\$6	\$5	\$4	0.25
Metal tin	4	\$10	\$8	\$6	0.33
Mason Jar	4	\$10	\$8	\$6	0.62
Straight Sided Jar	3.5	\$10	\$8	\$6	0.62
Straight Sided Jar	7	\$15	\$12.5	\$10	0.91
Tumbler	9	\$18	\$15	\$12	1.04
3-Wick Tumbler	16	\$28	\$25	\$22	1.62
Apothecary Jar	16	\$28	\$25	\$22	1.62
Other*	TBD	TBD	TBD	TBD	TBD

In the event we are not able to secure the desired vessel from our suppliers, we will work to find a suitable alternative for your approval.

*If you would like another vessel that we do not currently offer, there will be a \$10 flat fee added to cover research & testing of desired vessel. We can only accommodate vessels that hold between 2.5 oz and 16 oz of product.

Fragrance

There are two categories for the fragrance we can use for your custom order:

Well Lit Candle Fragrance

This is any of the fragrances we currently offer in any of our collections, included in the vessel pricing. We have a wide assortment of fragrances that may be suitable to your needs. A full fragrance list with note profiles can be found towards the end of this document.

Custom Fragrance (+\$15)

This is if you have a specific fragrance in mind and would like for us to recreate it for you. This is slightly more due to the testing involved with deciding the right fragrance blend/combination to obtain the desired scent. The fee applies to each specific custom fragrance requested, NOT to each candle that uses the fragrance.

Note: There is an option to have multiple fragrances and vessels in your order, however, there is a 10 item minimum per fragrance per vessel and a \$5 “split menu” fee per variant. There is no limit to the number of variants in an order. Please let us know if this is something you are interested in!

Label

There are two labeling options for your custom order:

- 1. Your design (included in vessel pricing)
- 2. Well Lit Candles design based on your vision (+\$20 flat fee)

For option 1, you must provide a design that you have the rights to. We will not make any changes to the design except for the purposes of fitting it on a label. For option 2, you will be asked to share the details of the vision for your design. Proofs will be provided for approval for both options. We request timely approval so as not to delay the overall process.

Shipping

The shipping rates are as follows:

Final Weight of Order (Lbs)	Shipping Rate
1-5	\$15
5-10	\$20
10-20	\$35
20-30	\$50
30-40	\$70
40-50	\$90
50+	Price to be determined at a later date

The approximate weights of each product have been provided above. These values will be used to calculate the shipping costs for invoicing.

LOGISTICS

Minimum Order Quantity (MOQ)

A minimum of 10 items must be placed for custom candle orders. For 'split menu' orders (different fragrances and/or vessels), there is a 10 item minimum and \$5 fee for each additional variant in the order. There is no limit to the number of variants in an order.

Example: Let's say the order should include two different sizes or two different fragrances. The MOQ is 10 for each bringing the total minimum quantity to 20 and adding a \$5 fee. Let's say the order should include two different sizes that each have two different fragrances. The total minimum quantity is now 40 with a \$15 fee.

Feel free to reach out to us at any time for clarification.

Lead Time

We ask that we are given at least ten weeks of lead time to put your order together. Any orders needed sooner than the ten weeks will be considered a rush order*. The ten week window begins once the deposit has been paid. Please adhere to all deadlines given throughout the process to ensure on time delivery of your order.

Well Lit Candles will not be responsible for delays resulting from missed deadlines on the customer's part.

*Rush orders will incur a fee of \$2.50 per item. Rush orders will have a minimum 4 week window that begins once the deposit is paid.



Creation Process

We want to make sure you are a part of the creation process! We will maintain constant communication with you as we are designing labels and confirming custom fragrance options. Additionally, we will provide up to four samples for you to test and review, shipping included. This can be in any combination, whether you want all four to be the same fragrance or four different fragrances. Any additional samples will incur a fee of \$5 each plus \$10 for shipping. Samples will be provided only after deposit is paid.

We will not be able to offer samples with rush orders due to time constraints but can include them with final shipment of products.

Deposit and Payment Schedule

We require a 50% deposit to secure your order upfront. 50% of the remaining balance (25% of total order) will be due five weeks before the order is scheduled to be shipped. The remaining balance will be due one week before the order is scheduled to be shipped. Orders will not ship until final payment is made.

For rush orders, a 50% deposit is required to secure the order upfront. 50% of the remaining balance (25% of total order) will be due two weeks before the order is scheduled to be shipped. The remaining balance will be due one week before the order is scheduled to be shipped. Orders will not ship until final payment is made.

Amendments, Cancellations, & Refunds

We understand life happens, and you may require a few adjustments. Please see the below guidance for how we can accommodate your amendments or cancellations:

- Orders can be amended within the first week of the ten week window, so long as the minimum variant quantities are honored.
- Cancellation requests must be given within the first four weeks of the ten week window. Any requests made beyond this will forfeit all monies paid up to that point.
Cancellations made in week 1 will have a refund of 80% of monies paid to date.
Cancellations made in week 2 will have a refund of 60% of monies paid to date.
Cancellations made in week 3 will have a refund of 40% of monies paid to date.
Cancellations made in week 4 will have a refund of 20% of monies paid to date.
Cancellations made after week 4 will forfeit all monies paid to date.
- Rush orders cannot be amended.
- No refunds are given for cancellation requests on rush orders.

What's Next?

If you are ready to move forward with a custom candle order with us, please visit our online request form at this url:

<https://www.welllitcandles.com/customcandles>

Based on your requests, we will put together a price quote for you to review. If all looks good, we will convert the quote to an invoice and begin processing your order. With your invoice, you will receive a schedule for key dates throughout the planning process. Please pay close attention to these. Any delay in response or payment may result in the untimely delivery of your order.

Well Lit Candles will not be responsible for any delays in delivery due to late responses or late payments on the part of the customer.

VESSEL TYPES

3 oz tin



3.5 oz Straight Sided Jar



4 oz tin



4 oz Mason Jar



7 oz Straight Sided Jar



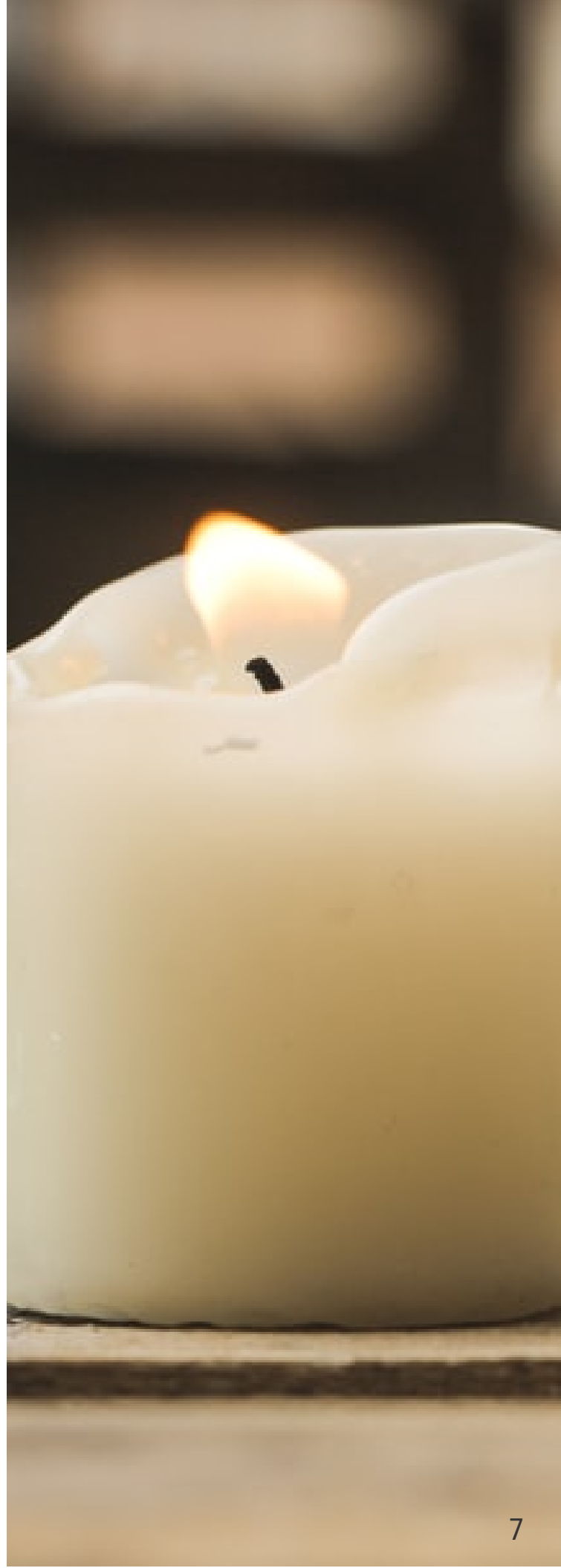
9 oz Tumbler



16 oz Apothecary Jar



16 oz 3-Wick Tumbler



FRAGRANCE LIST

Collection	Candle Name	Fragrance Name	Note Profile
Fruit of the Spirit	Love	Hibiscus Palm	Top: Ylang Ylang Middle: Jasmine, Bamboo, Palm, Geranium Base: Powder, Plumeria, Sandalwood
Fruit of the Spirit	Joy	Orange Blossom	Top: Petitgrain, Bergamot Middle: Jasmine, Neroli, Orange Blossom Base: Sandalwood
Fruit of the Spirit	Peace	Lavender	Top: Bergamot, Lemon Middle: Lavender Base: Cedar
Fruit of the Spirit	Patience	Rose Petals	Top: Green Leaves, Ozone Middle: Rose, Carnation, Lily of the Valley, Ylang Ylang Base: Powder, Peppercorn
Fruit of the Spirit	Kindness	Blood Orange	Top: Bergamot, Grapefruit Middle: Orange, Green Leaves, Neroli Base: Cedar
Fruit of the Spirit	Goodness	Grapefruit & Mangosteen	Top: Orange, Mandarin, Lemon Middle: Grapefruit, Peach Base: Red Currant, Vanilla
Fruit of the Spirit	Faithfulness	English Garden	Top: Lily of the Valley, Green Leaves, Pear Middle: Lilac, Rose, Jasmine Base: Vanilla, Carnation
Fruit of the Spirit	Gentleness	Juniper Breeze	Top: Ozone, Lemon, Honeydew Melon Middle: Lily of the Valley, Jasmine, Rose Base: Juniper, Clove
Fruit of the Spirit	Self-Control	Honeysuckle Jasmine	Top: Lemon, Ginger Middle: Jasmine, Honeysuckle Base: Wood, Violet, Amyris, Powder
Winter	The Sower	Cranberry Woods	Top: Cranberry, Red Currant, Cinnamon Middle: Green Leaves, Black Currant Base: Pine, Fir, Vanilla
Winter	The Lost Sheep	Fireside	Top: Saffron Middle: Clove, Incense, Sandalwood Base: Amber, Patchouli, Smoke

FRAGRANCE LIST

Collection	Candle Name	Fragrance Name	Note Profile
Winter	The Talents	Amber Noir	Top: Mandarin Middle: Cedar, Jasmine Base: Sandalwood, Amber, Dark Musk
Winter	The Good Samaritan	Caramelized Pralines	Top: Caramelized Sugar, Sea Salt Middle: Brown Sugar, Pecan, Hazelnut, Butter Base: Caramel, Tonka Bean, Vanilla
Winter	The Prodigal Son	White Birch	Top: Eucalyptus, Mint Middle: Cypress, Pine Base: Tonka Bean, Smoke
Valentine's	Song of Songs	Strawberries & Champagne	Top: Orange, Strawberry Middle: Jasmine, Rose, Lilac Base: Musk, Sandalwood
Valentine's	1 Corinthians 13	Lotus Blossom	N/A
Valentine's	Ruth & Boaz	Cherry Cheesecake	N/A
Spring	Garden of Eden	Apple, Lavender, & Vanilla	*Botanical Orchard & Nectar* Top: Citrus Middle: Apple, Sugar, Violet Base: Peach, Musk *Lavender Vanilla* Top: Lavender Middle: Nutmeg, Ginger, Green Base: Vanilla
Spring	Tower of Babel	Sage, Citrus, & Fir	Top: Mandarin, Tangerine, Red Ruby Grapefruit, Lemon Rinds Middle: Fir, Pine, Clove Base: Sage, Cedar, Patchouli
Spring	Mount Sinai	Daisies & Vanilla Blossoms	*Beach Daisies* Top: Asian Lemongrass, Dune Grass, Daisy Petal Middle: Gardenia Bloom, Ylang Ylang, Clove Leaf Base: Blond Woods, Amber Sands, Sheer Musk *Vanilla Blossoms* Top: Dewy Fresh Air, Coconut Cream, Ripe Pineapple Middle: Ylang Ylang, Star Jasmine, Moroccan Roses Base: French Vanilla, Egyptian Musk, Exotic Sandalwood
Spring	The River Jordan	Spa Day	Top: Lemongrass, Lime, Lemon Middle: Jasmine, Sugar, Black Currant Base: Patchouli, Powder

FRAGRANCE LIST

Collection	Candle Name	Fragrance Name	Note Profile
Spring	The Judean Desert	Clean Cotton	Top: Cotton Blossom, Lemon Middle: Linen Base: Powder, Sandalwood, Violet
Spring	Calvary	Rosewood & Musk	Top: Bergamot, Tea, Orange, Lemon Middle: Black Pepper, Ginger Base: Guicawood, Vetiver, Rosewood, Cedarwood
Summer	Adam	High Tide Frankincense & Myrrh	*High Tide* Top: Ozone, citrus Middle: Sea Salt, Jasmine Base: Violet, Cedar, Powder, Light Musk *Frankincense & Myrrh* Top: Bergamot Middle: Amber Base: Frankincense, Myrrh, Oud, Powder
Summer	Noah	Ocean Breeze	Top: Ozone, Citrus Middle: Honeydew Melon, Violet Base: Oakmoss, Ozone
Summer	Joseph	Fresh Air	Top: Orange Blossom, Cotton Blossom Middle: Linen, Ozone Base: Powder, Sandalwood
Summer	Moses	Dulce de Leche	Top: Butter Middle: Caramel, Sugar, Cream Base: Vanilla, Tonka Bean
Summer	Joshua	Mango, Pomegranate, & Papaya	Top: Sicilian Bergamot, Exotic Mango, Pink Grapefruit Middle: Ripe Pomegranate, Orange Zest, White Jasmine, Papaya Base: Green Tropical Lianas, Transparent Musk
Summer	Job	Peach Nectar	Top: Mandarin, Raspberry, Coconut Middle: Peach, Plum, Violet Base: Vanilla, Sugar
Summer	Daniel	Lemon Pound Cake	Top: Lemon, Lemon Peel Middle: Butter Base: Cake, Vanilla, Sugar
Fall	Eve	Fallen Leaves	Top: Citrus, Cinnamon, Chrysanthemum Middle: Apple, Berry, Green Leaves Base: Pecan, Cedar
Fall	Hagar	Cranberry Apple Marmalade	Top: Orange Peel, Apple Middle: Cranberry, Cinnamon, Sugar Base: Clove, Wood

FRAGRANCE LIST

Collection	Candle Name	Fragrance Name	Note Profile
Fall	Deborah	Hot Apple Pie	Top: Cinnamon, Clove Middle: Apple, Almond Base: Pie Crust, Vanilla, Caramel
Fall	Hannah	Sweet Potato & Brown Sugar	Top: Orange Middle: Maple, Honey, Rum Base: Vanilla, Brown Sugar, Yams
Fall	Mary	Pumpkin Rum Cake	Top: Cinnamon Middle: Pumpkin, Clove, Nutmeg, Cardamom, Cake Base: Rum, Butter, Tonka Bean
Fall	Mary of Bethany	Snickerdoodle	Top: Cinnamon, Sugar Middle: Honey, Butter Base: Vanilla, Cream
Christmas	Gabriel	Peppermint & Eucalyptus	Top: Eucalyptus, Peppermint Middle: Cedar, Clove Base: Patchouli, Vanilla, Powder
Christmas	Baby Jesus	Christmas Hearth	Top: Orange Peel, Cinnamon, Ginger Middle: Cypress, Clove Base: Pine, Fir
Christmas	The Shepherds	Mistletoe	Top: Camphor, Eucalyptus, Red Currant Middle: Fir, Pine, Clove Base: Cedar, Patchouli
Christmas	Star of Bethlehem	Christmas Tree	Top: Apple Middle: Pine Base: Cedar, Fir, Cypress
Christmas	The Wise Men	Frankincense & Myrrh	Top: Bergamot Middle: Amber Base: Frankincense, Myrrh, Oud, Powder
The Trinity	The Father	Mahogany Wood	Top: Fresh Lavender, Geranium Middle: Warm Mahogany Base: Earthy Wood
The Trinity	The Son	French Vanilla	Top: Creamy, Fruity Middle: Patchouli, Wood Base: Musk, Amber, Vanilla Bean
The Trinity	The Holy Spirit	Eucalyptus & Spearmint	Top: Mint Middle: Eucalyptus Base: Musk